



STATE OF TENNESSEE  
**BUREAU OF TENNCARE**  
P.O. Box 20007  
NASHVILLE, TENNESSEE 37202

**Memorandum**

To: Middle Tennessee Hospitals and Providers

Subject: Middle Tennessee Transition of Care

Date: March 21, 2007

In order to facilitate the transition of care for the enrollees moving to AmeriChoice and AmeriGroup, these managed care organizations will allow enrollees to access care from in network providers as well as other providers they would normally see under their current plan for up to 90 days after April 1. If a provider is not in the network, they will be reimbursed at in network rates. Prior authorization procedures will still be used. Providers should call the following numbers with questions:

AmeriChoice: 1-800-690-1606

AmeriGroup: 1-800-600-4441

TennCare has also established a number to answer provider's questions and distribute helpful phone numbers, if further assistance is needed. This number is 1-800-523-2863.